

Shared Web Hosting



Whether you are looking for a web server, FTP server, e-mail server, or a combination of all three, **tw telecom's** tailored Shared Web Hosting Packages provide you with the highest quality of service to meet all your Internet needs. Now your Internet access and Shared Web Hosting can be powered and billed by one company.

The Solution

tw telecom, one of the nation's leading Internet service providers, offers a secure facility for your web server. Our Shared Web Hosting platform provides you with the memory, the central processor unit (CPU), and the bandwidth to meet your business needs. Each server is connected to **tw telecom's** high-performance Internet backbone, which is designed to provide flexibility, scalability, and security. You can be assured that **tw telecom** will monitor your web server on a 24 x 7 x 365 basis.

Additionally, you receive an easy-to-use graphical user interface (GUI) that makes remote administration simple and allows you to configure, manage, and deploy your web server and e-mail account from a central interface. You can depend on **tw telecom** to provide your business with ongoing support and one-stop shopping for all of your communication needs.

Our Dedicated Team

tw telecom technicians and automated monitoring systems continually assess availability and response times of your server. We immediately report any disruption to our system operators who diagnose system failure modes and implement recovery plans. Our staff is available 24 x 7 x 365 and always has access to all relevant server locations to assist in any type of disruption recovery. You can always depend on **tw telecom** to continually monitor and respond to your server problems.

Shared Web Hosting Packages

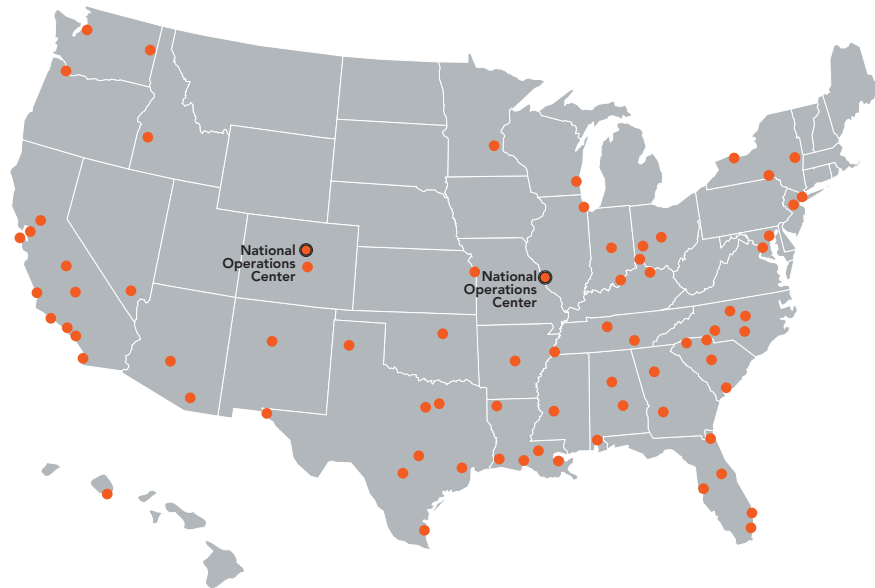
Our flexible packages consist of both Linux and Windows-based Operating Systems (OS). Once you choose the Operating System, you can select from four different packages including an E-mail Only package, our Standard Package, Business package, or our top-of-the-line Premium package.

Additional Package Features

- High-speed OC-3 Internet access
- Physical security
- Environmental conditioning
- Backup power (un-interruptible power supply and generator)
- 24 x 7 proactive network monitoring
- 24 x 7 technical support
- Primary and secondary DNS support
- Weekly tape backups
- Self help web site

About tw telecom

tw telecom delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit www.twtelecom.com.



Our Network

tw telecom's IP backbone architecture consists of core backbone routers connected by multiple, diverse, high-speed optical circuits ranging from OC-12 to OC-192. Our local Internet points of presence are connected via diversely-routed circuits and packet-over-SONET architecture through our core routers to form regional IP networks. Each regional network interconnects to form the tw telecom national IP backbone. Additional local and regional circuits are dedicated for private and public peering arrangements to ensure the highest quality of IP traffic management.

Package Features	E-Mail Only	Standard	Business	Premium
Disk Space	500 MB	700 MB	1 GB	3 GB
Monthly Data Transfer	NA	40 GB	60 GB	80 GB
Domain Names Supported	1	1	1	1
Dedicated IP Addresses	1	1	1	1
Operating System	Windows	Linux/ Windows	Linux/ Windows	Linux/ Windows
Web Server	NA	Apache/IIS	Apache/IIS	Apache/IIS
E-mail Server	Imail	Sendmail/Imail	Sendmail/Imail	Sendmail/Imail
POP E-mail Accounts	1 – 25	1 – 40	1 – 100	1 – 200
E-mail Auto Responder	Included	Included	Included	Included
FTP Directory		Included	Included	Included
Control Panel	Included	Included	Included	Included
Secure Socket Layer		Included	Included	Included
365 x 24 x 7 Support	Included	Included	Included	Included
Server Statistics		Included	Included	Included
Bandwidth Monitoring		Included	Included	Included
Disk Space Monitoring		Included	Included	Included
Weekly Backups	Included	Included	Included	Included
Scripting Languages		Included	Included	Included
Ecommerce Shopping Cart		Included	Included	Included
Website Templates	Included	Included	Included	Included
Anti-Spam Service	Included	Included	Included	Included
Site Monitoring	Included	Included	Included	Included
Email Marketing	Included	Included	Included	Included
Webmail Included	Included	Included	Included	Included