

Co-Location Solutions



tw telecom's co-location facilities support business continuity needs with a secure environment, and provide dedicated space for your equipment and data storage. Our co-location service frees up your staff and resources so you can remain focused on your critical business needs.

When you store equipment or house your company's data in one of our co-location facilities, you receive a back-up site for your mission critical data as well as a gateway to the industry's most robust local and regional optical networks.

You can also utilize our co-location facilities in conjunction with any of **tw telecom's** valuable data services, including Internet Access, Storage Transport, Private Line, Metro Ethernet and IP VPN. We'll work with you to design and customize a solution that best fits your needs.

Disaster Recovery Services

Few assets are more integral to your business than your communications network, particularly when disaster strikes. With **tw telecom** as your business continuity partner, your company can minimize downtime and stay connected to all of your company's stakeholders when it matters most.

tw telecom partners with you by offering flexible, cost-effective co-location solutions that your business can use as back-up sites for data storage, or as remote facilities utilized only in the event of an emergency.

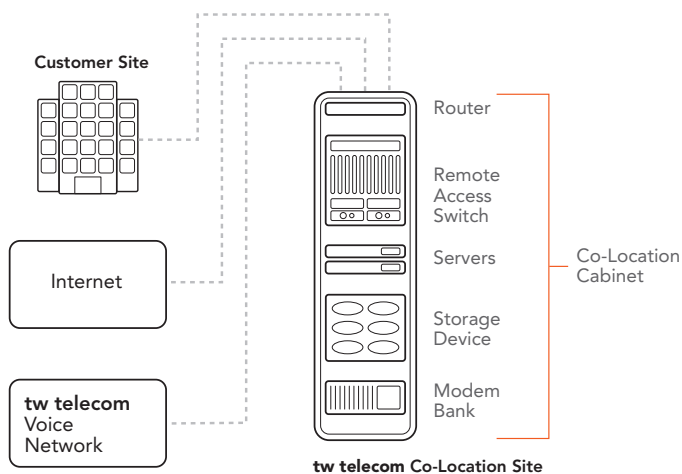
Rely on **tw telecom** for your disaster recovery needs in order to:

- Diversify providers
 - Provide system redundancy
 - Ensure network security
 - Maintain your data in a convenient location
 - Benefit from the superior reliability of **tw telecom's** network
-

About tw telecom

tw telecom delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit www.twtelecom.com.

tw telecom's Customer Site and Co-Location Network



Why tw telecom?

Our networks have successfully weathered all kinds of disasters, and have helped businesses across the country overcome emergencies that threaten to disrupt operations.

National Operations Centers:

tw telecom's two National Operations Centers are at the heart of our service delivery excellence promise. Our NOCs proactively monitor our network 24 hours a day, 7 days a week, 365 days a year. Because we own our networks, we are able to seamlessly re-route traffic in the event of a disruption.

Our Fiber: Our SONET-based networks include 100% fiber optic, fully redundant, self-healing digital rings. Diverse routing is standard on most of our metro services. These state-of-the-art networks provide reliability that traditional lines cannot.

Co-Location Features

Our co-location sites offer secure access, redundant power supplies, dual HVAC, and fire detection and prevention systems. We offer flexible space options including open racks, lockable cabinets, and caged floor space. Our facilities are conditioned with AC and DC power options to meet your power requirements and we provide 24-hour operations staff.

With tw telecom's co-location facilities you receive:

- Dedicated co-location space
- A climate-controlled environment
- Redundant power supplies
- Secure access
- Redundant entrance facilities
- A reliable back-up site for data storage