

Business Switched Services



tw telecom offers a variety of switched services for your local voice, data and video transport needs.

We built the most modern and powerful communications networks in the industry. State-of-the-art digital switches route communications traffic quickly and efficiently over our own leading-edge, SONET-based fiber optic networks. Backed by two modern National Operations Centers and highly skilled local technicians, we offer superior services to meet your telecommunications needs.

Business Lines

Flat, Measured or Message depending, on local availability. All provide customers with a quality analog voice grade telephone line available for use at any time.

Business Line Features

(Discounts for multiple [2-6] feature purchases)

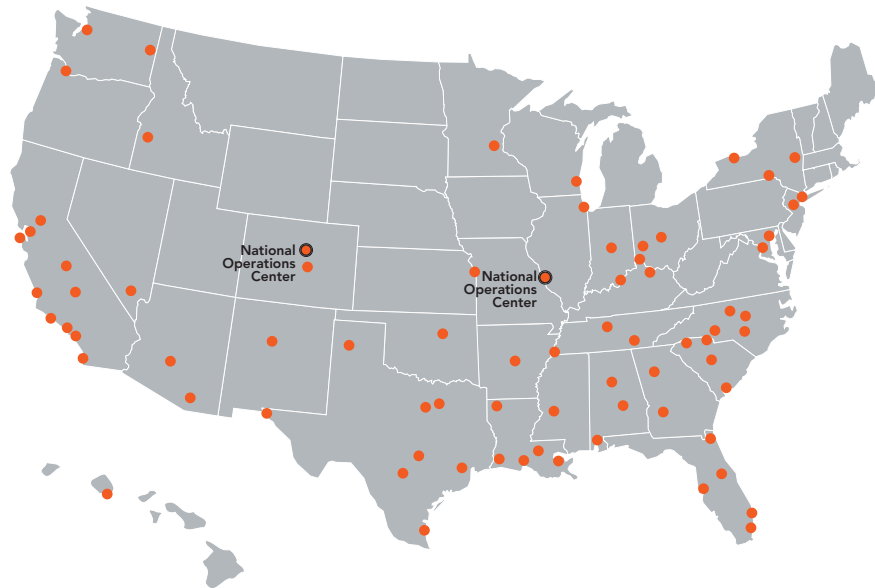
- Call Waiting; Cancel Call Waiting
- Call Forwarding; Call Forward Variable; Call Forward Busy;
- Call Forward Don't Answer
- Selective Call Forwarding
- Remote Call Forwarding
- Three-Way Calling
- Speed Calling: 8 Number, 30 Number
- Distinctive Ringing (up to two additional numbers)
- Caller ID: with Number Delivery; with Name Delivery
- Combined Caller ID Blocking: Per Line; Per Call
- Continuous Redial
- Last Call Return
- Priority Call
- Selective Call Rejection
- Customer Originated Trace

Supplemental Services Telephone Numbers

- Individual DID Numbers
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About tw telecom

tw telecom delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit www.twtelecom.com.



Listings

Main, Standard, Non-Published, Non-Listed

- Alternate Telephone Number/Night
- Cross Reference, Additional Cross Reference
- Duplicate, Additional Duplicate
- Indented, Additional Indented

Hunting

- Series Completion Hunting: Circular, Regular
- Multi-Line Hunting: Circular, Regular, UCD

Blocking Services

- 900 & 700 Blocking
- Third Number and Collect Call Billing Restriction
- Toll Restriction

Voice Messaging

(Available in selected markets)

- Basic, Enhanced, Deluxe, Deluxe Multi-Mailbox
- Automated Attendant: First Tier, Additional Tier
- Automated Attendant with Busy Hold: First Tier, Additional Tier
- Revert to Operator
- Customer Design Consulting
- Customized Reports