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**tw telecom is at the forefront of the telecommunications revolution. We are a leading fiber, facilities-based integrated communications carrier offering local businesses “last mile” broadband connections for data, high speed Internet access and voice. Our SONET-based networks include 100% fiber optic, fully redundant, self-healing digital rings. Diverse routing is standard on most of our metro services. You experience the highest quality voice, data and video communications transmission possible. Our two innovative National Operations Centers monitor all our networks for reliability and performance, 24-hours-a-day, seven-days-a-week.**

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#### **Data & Transport Services**

**Dedicated Internet Access:** Connect your business to **tw telecom**’s national IP backbone and experience the high-quality Internet service that your company deserves. Our dedicated Internet Access product delivers high-speed, dedicated connections that ensure access to the Internet bandwidth you need for your critical data. Choose from traditional (T1, DS-3, or OC-3) and Ethernet (10Mbps, 100Mbps, or Gigabit Ethernet) connectivity.

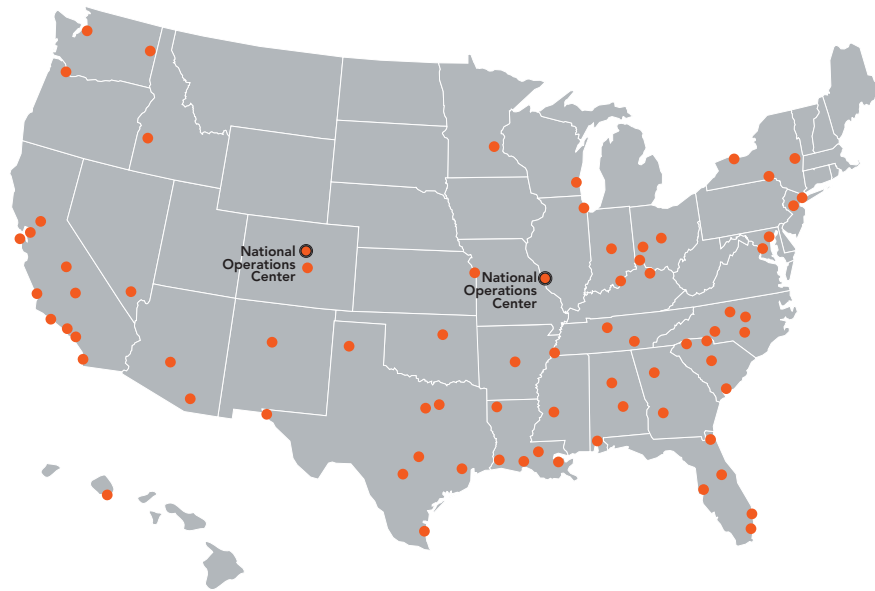
**Dedicated High Capacity Services:** A full array of dedicated, fiber-optic transport products and services are available for your business, including SONET-based and DWDM-based private lines and IXC access; in point-to-point, ring, and hubbed configurations. Dedicated services include: DS1, DS3, OC3, OC3c, OC12, OC12c, OC48, OC48c, 2.5 Gbps wavelengths, and 10 Gbps wavelengths. Private Network Transport (private rings) are also available.

**Native LAN:** Native LAN bridges the gap between legacy networks and a pure Ethernet metro solution by combining their benefits using next generation optical platforms. This provides you a migration path for the evolving metropolitan area Ethernet technology. We deploy equipment in your business location and allow you to plug into a familiar interface: IEEE Standard 10M, 100M, and 1000M Ethernet interfaces. You can connect between multiple locations and assure delivery of your valuable traffic with our protected service. Native LAN lowers your costs, reducing the need for a customer router and enabling installation with minimal disruption to your existing network.

**Storage Transport Services:** How secure is your data? Are you thinking about disaster recovery methods? **tw telecom** knows that accessing and preserving your data is critical for the success of your business. Now, we can help you transfer your important data information securely to your off-site storage facility or to the storage solution provider of your choice.

## About tw telecom

**tw telecom** delivers the most advanced telecommunications solutions on the market to a wide spectrum of businesses and organizations across the United States. Since 1993, we have built a legacy of success through exceptional customer care, remarkable products and powerful networks. These strengths enable us to deliver scalable solutions that help customers improve their business metrics. For more information, please visit [www.twtelecom.com](http://www.twtelecom.com).



## Voice Telephony Services

**Local Service for Business:** tw telecom offers business customers a "real" choice for local telephone service, including: local business telephone lines and digital trunks, Primary Rate ISDN, 9-1-1 emergency services, operator services, directory information and listings. Features like caller ID, call waiting, call forwarding, three-way conference calling, call redirect, last call return, voice messaging and many others are also offered.

**Business Long Distance:** Everyone has a long distance product these days. But only tw telecom offers customers innovative business solutions. Our Long Distance services include Outbound (1+ Dialing) Domestic; Operator Services and Directory Assistance, and Toll Free (8XX) Service. Our Calling Card Service offers instant access to anywhere in North America, and over 200 countries world-wide.

**Integrated Business Services:** For medium-size business customers, VersiPak provides a single-vendor solution that combines your local voice, Internet, and long distance services onto one dedicated clear channel T-1. When the voice channels are not being used, that bandwidth is dynamically allocated for maximizing your bandwidth.