

Are you an organization, federal government, state government, local government, private industry, or foreign government that has telecommunications services that support a National Security and Emergency Preparedness (NS/EP) mission?

If you answered yes to any of the above, you may be eligible to participate in the TSP Program.

## **What is the TSP program?**

It is a Federal program developed to identify and prioritize telecommunications services that support NS/EP missions.

## **What does TSP status provide?**

**tw telecom** gives priority response to customers with TSP authorizations when they request telephone service installations and restorations.

## **What kinds of services are eligible for TSP status?**

Telecommunications services that are used to maintain a state of readiness or respond to and manage any event, or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States are eligible.\*

**tw telecom CANNOT determine your eligibility for this service.**

## **How do I find out if my organization is eligible?**

Contact National Communications System (NCS), Office of Priority Telecommunications (OPT) ([www.ncs.gov](http://www.ncs.gov)) to find out who your sponsor is and to begin the TSP authorization process.

- E-mail: <mailto:tsp@ncs.gov>,
- Telephone: (703) 607-4932/4933 (Commercial) (703) 327-4932/4933
- FAX: (703) 607-4937 (Commercial) (703) 327-4937
- Mail: Manager, National Communications System  
Attn: Office of Priority Telecommunications  
701 South Court House Road  
Arlington, VA 22204-2198

## **Then what do I do?**

Provide your TSP certification information to **tw telecom**. We will then be able to provide you with priority status.

\*For additional information on TSP Program categories, see the Service Users Manual for the Telecommunications Service Priority System, Categories of Service, Chapter 3, available online at the above-referenced website.