

July 29, 2007

Re: Important News from Time Warner Telecom1 Regarding the Changes to Selective Local Calling and NEW DAILING INSTRUCTIONS.

Dear Customer:

On March 21, 2007, the Louisiana Public Service Commission (LPSC), in Special Order No. 10-2007, approved an expansion of the New Orleans exchange and local calling area. Effective July 29, 2007, the New Orleans exchange will now include Buras, Delacroix, Lake Catherine, Pointe-a-la-Hache, Port Sulphur, St. Bernard and Yscloskey.

As a result of this order, the area code for telephone numbers in the Buras, Port Sulphur, Pointe-a-la-Hache and Venice exchanges will change from 985 to the 504. During the period of time from July 29, 2007 at 12:01 AM (CT) and ending April 30, 2008 at 11:59 PM (CT), you will be able to call telephone numbers located in Buras, Pointe-a-la-Hache, Port Sulphur and Venice by dialing either the 985 or 504 area codes. **Beginning May 1, 2008 at 12:00 AM (CT), all calls to telephone numbers in Buras, Pointe-a-la-Hache, Port Sulphur and Venice must be dialed using the 504 area code.**

In another action ordered by the LPSC, two local calling areas located in the 337 area code, Abbeville and New Iberia have been expanded. Effective August 28, 2007, the following calls will be considered local calling and no longer require dialing "1" before the seven-digit number:

-Abbeville to and from Lafayette

-New Iberia to and from Broussard, Lafayette and Youngsville

Dates to Remember:

July 29, 2007 -Telephone numbers in Buras, Port Sulphur, Pointe-a-la-Hache and Venice will begin using the new 504 area code

May 1, 2008 -You must dial the 504 area code to reach telephone numbers in Buras, Port Sulphur, Pointe-a-la-Hache and Venice

August 28, 2007-Calls between Abbeville and Lafayette as well as between New Iberia and Broussard and Lafayette and Youngsville will be local calls and must be dialed on a seven-digit basis

What will not change?

Your seven-digit telephone number will be the same. Also, all calls to 911 and 411 as well as 211, 311, 511, 611, 711 and 811, if currently available in your community, will remain unchanged.