

## **TIME WARNER TELECOM REQUIRED TO GIVE NOTICE TO CUSTOMERS ENGAGED IN TELEMARKETING OF NATIONAL DO-NOT-CALL REQUIREMENTS**

**tw telecom** is required to give one-time notice of the national Do-Not-Call requirements to any customer making telephone solicitations. The notice below shall be used to satisfy this requirement.

Customers making telephone solicitations would include persons or companies that are engaged in telephone solicitations as well as third party telemarketers that are engaged by persons or companies to conduct telephone solicitations on their behalf.

“Telephone solicitation” means the initiation of a telephone call or message for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, but does not include a call or message:

- To any person with that person’s prior express invitation or permission;
- To any person with whom the caller has an established business relationship; or,
- By or on behalf of a tax-exempt nonprofit organization.

### **NOTICE OF NATIONAL DO-NOT-CALL REQUIREMENTS**

**tw telecom** hereby notifies you that federal law requires any person making telephone solicitations to residential telephone subscribers to comply with the federal Do-Not-Call rules and regulations set forth in 47 C.F.R. § 64.1200 and 16 C.F.R. Part 310, including the requirements of the national Do-Not-Call Registry (DNC Registry).

The national DNC Registry is a database containing the residential telephone numbers and wireless numbers of consumers who want to avoid telephone solicitations. The national DNC Registry applies to all telemarketers and sellers engaged in telephone solicitations, and covers all commercial interstate and intrastate telemarketing calls. Telemarketers and sellers are required to access the national DNC Registry and to scrub their call lists against the names on the national DNC Registry at least once every 90 days. It is illegal for telemarketers and sellers to call a number listed on the national DNC Registry. Violators will be subject to a fine of up to \$11,000 per violation.

*This notice is provided in compliance with the federal Telephone Consumer Protection Act, 47 U.S.C. § 227, and the rules and regulations of the Federal Communications Commission.*