



**MEDIA CONTACT:**

Bob Meldrum  
[bob.meldrum@twtelecom.com](mailto:bob.meldrum@twtelecom.com)  
303.566.1354

**tw telecom Establishes Connectivity in Phoenix NAP Datacenter**  
*- Delivers Business Ethernet Connectivity to 10 Gig for Enterprise Customers*

**Phoenix**, Ariz. - May 18, 2010 - Phoenix NAP®, a next-generation datacenter and network access point, announced today that **tw telecom**, (NASDAQ: TWTC), a leading provider of managed voice, Internet and data networking solutions for businesses across the U.S., has established connectivity within the Phoenix NAP facility and is offering its industry-leading Business Ethernet services directly to clients of the datacenter for their enterprise networking needs.

“The variety of connectivity solutions **tw telecom** can offer to clients of our datacenter are well suited to meet the differing needs of today’s businesses. The long history of the company within the networking, data, and communications fields is indicative of **tw telecom**’s applicable industry experience, and we are excited to have them in our facility,” said Ian McClarty, president of Phoenix NAP.

A long-time metro provider of Business Ethernet services, dedicated Internet access, and data services for enterprise organizations across the U.S., **tw telecom** has always maintained a strong focus on delivering the industry’s finest customer experience to its customers. **tw telecom** is currently operating in 75 markets across the U.S., spanning 30 states and Washington, D.C. From those 75 markets, the company delivers connectivity anywhere in the U.S.

“The demand for third-party data center connectivity is growing exponentially,” said Ron Martin, Vice President and General Manager for **tw telecom** in Phoenix. “Driven by unprecedented number of new applications and the need for reduced power costs and more efficient data storage, management and connectivity, data centers, such as Phoenix NAP, are meeting this demand. We are pleased to connect customers to this and other data centers throughout the Phoenix metro and the country to help deliver greater storage efficiencies to our customers.”

**tw telecom** connects nearly 11,000 end-user enterprise buildings to its fiber network, more than any other competitive communications provider. It also has the third highest market share of retail business Ethernet ports in service. With its own metro fiber networks and one of the ten most interconnected IP backbones in the world, **tw telecom** has the national capability, robust product portfolio and national/local customer care teams to support mission critical enterprise applications.

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As a network access point, Phoenix NAP strives to offer its customers a vast array of network connectivity solutions. Clients of the datacenter can select whichever option(s) best meets their needs, and can work directly with a provider, such as tw telecom, or with Phoenix NAP's carrier neutral sales staff to get service.

### **About Phoenix NAP**

Phoenix NAP, LLC ([www.phoenixnap.com](http://www.phoenixnap.com)) is a privately held organization of operational, networking and management professionals that have worked in the datacenter and IT fields since the early 1990s. The company employs a unique approach to providing flexible datacenter solutions that are tailored to meet the differing needs of small businesses and large enterprises. For more information, visit the company's Web site at [www.phoenixnap.com](http://www.phoenixnap.com).

### **About tw telecom**

**tw telecom**, headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VPN, VoIP and security, to enterprise organizations and communications services companies throughout the U.S. and globally. As a leading provider of integrated and converged network solutions, **tw telecom** delivers customers overall economic value, quality service, and improved business productivity. Please visit [www.twtelecom.com](http://www.twtelecom.com) for more information.

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