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**Papillon Airways, Inc. Connects with tw telecom's
Ethernet-based Solutions**

- World's Largest Tour Provider Installs Full Service Network to Support Internet, Data and Voice*
- IP VPN Seamlessly Connects Business Office and Airport Locations*
- New Network Improves Internet, Voice And Data Efficiencies Three-Fold*

LAS VEGAS, Nev. – July 28, 2009 – **tw telecom**, (NASDAQ: TWTC), a leading national provider of managed voice, Internet and data networking solutions for businesses, today announced the successful installation of a complete suite of services for Papillon Airways, Inc. in Las Vegas including collocation services, a seven-site IP VPN, Ethernet Internet Service (EIS), a 100 Mbps data circuit, and local and long distance voice services. Papillon is the world's largest "flightseeing" company, flying an estimated 600,000 passengers per year on its daily tours of the Southwest, including the Grand Canyon.

"Our new IP VPN provides a much more secure and stable network than we had in the past, plus we now have the flexibility to add new locations as we need them," said Robert Graff, vice president of Marketing, Papillon Airways, Inc. "Our new network capabilities have greatly improved our efficiencies with how we manage our Internet, voice and data communications across the company. We've converged all of our traffic through a single network and firewall so it is much easier to manage and monitor, plus we now utilize resources where we need them the most."

"Providing our customers an exciting tour as well as a great overall experience is our top priority, and we depend on a robust network so we can deliver that experience," said Graff. "We had a fairly simple, point-to-point network that worked, but it did not provide us the security and flexibility we needed. When we looked at our needs, we recognized the value a private network brings in efficiently supporting all locations. By co-locating our servers and PBX in **tw telecom's** facility, we finally have the security and redundancy we wanted."

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Papillon began its relationship with **tw telecom** when it relocated all its voice, data and Internet infrastructure into **tw telecom**'s fully-protected co-location facility in Las Vegas, while still maintaining its back-up data facility at its corporate headquarters. To do this, Papillon installed a 100 Mbps data circuit to connect its headquarters location to the co-location facility. Next, Papillon deployed the multi-location IP VPN to securely connect the company's seven disparate locations together. These locations include its sales and marketing location in Las Vegas; its corporate accounting offices in Kirkland, Washington; its locations at McCarran International Airport, Grand Canyon Airport; Page, Ariz. Municipal Airport, and its headquarters in Boulder City Airport in Boulder City, Nev. The company also installed a 45 Mbps Internet circuit to provide high bandwidth connectivity for the enterprise.

"The combination of robust network-based services, secure collocation capabilities and great local network make **tw telecom** the right provider for businesses in Las Vegas," said Deb Carmachel, vice president and general manager, **tw telecom** in Las Vegas. "Businesses need scalable, flexible and reliable communication solutions that help improve their operations, reduce expense and free them up to focus on growing their business. We understand the needs of businesses and work closely to provide the types of solutions that will help them reach their goals."

About tw telecom

tw telecom holdings inc., a unit of **tw telecom inc.**, headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP, VPN and security, to enterprise organizations and communications services companies throughout the U.S. As a leading provider of integrated and converged network solutions, **tw telecom** delivers customers overall economic value, quality, service, and improved business productivity. Please visit www.twtelecom.com for more information.

About Papillon Airways, Inc.

Founded in 1965, Papillon Airways, Inc. (French for "butterfly") and Grand Canyon Airlines/Scenic Airlines, since 1929, are the largest "flightseeing" companies in the world with nearly 70 state-of-the-art helicopters and airplanes, specifically designed to reveal panoramic views beyond imagination. The Halvorson family recently acquired Kenai Helicopters (now known as Grand Canyon Helicopters), Grand Canyon Airlines, Grand Canyon Coaches and Scenic Airlines. These companies are the only companies that fly the entire Grand Canyon including the South and West rims, in addition to tours of Las Vegas, Page/Lake Powell and Monument Valley. Tours afford maximum flight time, enabling guests to fully discover Grand Canyon's great wilderness and scenic attractions. During busy months, the Halvorson companies fly more than 3,500 passengers daily. For more information, go to www.papillon.com.