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Kansas City Star Builds for the Future with tw telecom Ethernet Solutions

*-Newspaper strengthens redundancy and security capabilities
-Newspaper's 25 websites and blogs ride on firm's new Ethernet-based network*

KANSAS CITY, Mo. – June 9, 2009 - **tw telecom**, (NASDAQ: TWTC), a leading provider of managed voice, Internet and data networking solutions for businesses, today announced the successful installation of a 10-site Ethernet-based data, Internet and voice network for The Kansas City Star in Kansas City, Missouri. The Star, with a circulation of nearly 300,000, prints a daily newspaper as well as publishes several local area papers and operates more than 25 websites and blogs in the Kansas City metropolitan area.

"We'd outgrown our old network and needed a provider with the ability to support us in creating a robust 10-location wide area network (WAN) to sustain The Star's continually increasing network needs," said John McPhail, Systems Manager for The Kansas City Star. "Important to us was that **tw telecom** was able to provide The Star with a cleaner, self-healing solution that gives us a better network with improved bandwidth at every site, and a layer of redundancy we didn't have before. The Star's headquarters, production facilities and seven distribution centers throughout the metro area are now connected over a much more secure and cleaner network than we had before."

"Critical to our decision to select **tw telecom** was its network fiber footprint," said McPhail. "When we reviewed all the proposals, many of which were priced similarly, none could match **tw telecom's** network capabilities or technical sophistication. The Star is now directly connected to a fully protected network, and we immediately reduced our costs by more than 10 percent. We gained more than just an improvement in cost, we were able to upgrade nine of our sites from a consumer-type DSL connection to a production quality T1. In addition, this transition to **tw telecom** had the added benefit of reducing to one the number of providers we now have to manage."

"The project team at **tw telecom** was fantastic throughout the whole process," added McPhail. "During the installation they kept us on track and informed. We were glad they were very experienced in the deployment of this technology, it made our transition that much smoother."

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tw telecom deployed this multi-solution, 10-location Ethernet-based network enabling The Star to greatly improve connectivity across the entire company. The new network provides 40 Mbps of Ethernet Internet connectivity and voice services to all The Star's locations as well as 20 Mbps of metro Ethernet supporting the newspaper's transport of large amounts of data. The company's Internet bandwidth needs have increased exponentially as user traffic to news and sports Internet sites and blogspots has grown daily.

"The Kansas City Star is yet another of the businesses in Kansas City that have benefited from our network capabilities," said Brent Robinson, vice president and general manager for **tw telecom** in Kansas City. "Again and again, **tw telecom**'s capabilities and solutions improve the way businesses manage and operate their networks. We recognize the critical nature of our customers' data and our self healing network adds that extra level of security they are seeking. Additionally, our network in Kansas City spans more than 85 miles and provides from 2 Mbps to 10 Gbps of connectivity providing customers with the solutions and reach they need to run their businesses.

About tw telecom

tw telecom holdings inc., a unit of **tw telecom inc.**, headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP, VPN and security, to enterprise organizations and communications services companies throughout the U.S. As a leading provider of integrated and converged network solutions, **tw telecom** delivers customers overall economic value, quality, service, and improved business productivity. Please visit www.twtelecom.com for more information.