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Caltrol Selects tw telecom to Deliver Multi-state IP VPN Services

-Caltrol to connect nine locations across four states using tw telecom's MPLS IP VPN services

LAS VEGAS, Nev. – Oct. 30, 2009 – **tw telecom** (NASDAQ: TWTC), a leading provider of managed voice, Internet and data networking solutions for businesses, today announced that industrial process automation provider Caltrol has selected it to deliver advanced voice and data services across the company's nine multi-state locations.

"When we evaluated providers based on network performance, reliability, customer service and ability to meet our unique needs, **tw telecom** was the clear winner," said Stephen Murphy, IT Director at Caltrol.

As part of the multi-year agreement, **tw telecom** will connect Caltrol's headquarters in Las Vegas to **tw telecom's** metro fiber network and nationwide IP backbone, as well as provide managed IP VPN services to the company's eight additional locations in California, Nevada, Arizona and Hawaii.

"Caltrol has a distinguished 75-year history of meeting the process control equipment and solutions needs of customers across the country," said Deb Carmachel, vice president and general manager for **tw telecom** in Las Vegas. "We're pleased that **tw telecom** voice and data services will help Caltrol continue that legacy."

tw telecom connects more commercial buildings to its fiber network than any other competitive communications provider. In fact, it has the third highest market share of retail Ethernet ports in service. With its own fiber network infrastructure and IP backbone, **tw telecom** has the national capability, robust product portfolio and national/local customer care teams to support mission critical enterprise applications and to deliver the industry's most sought after customer experience.

About tw telecom

tw telecom holdings inc., a unit of **tw telecom inc.**, headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP, VPN and security, to enterprise organizations and communications services companies throughout the U.S., and globally. As a leading provider of integrated and converged network solutions, **tw telecom** delivers customers overall economic value, quality, service, and improved business productivity. Please visit www.twtelecom.com for more information.

About Caltrol

Caltrol is a process management and automation company, engineering trusted solutions for a broad range of industries utilizing only the highest quality products and expertise through its local business partnership with Emerson Process Management. Headquartered in Las Vegas, Caltrol employs more than 150 and has sales offices throughout California and in Arizona and Hawaii.

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