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**Time Warner Telecom Receives 9 Awards for Excellence as an Industry Leading Metro Carrier**

*- Communications provider scored high in solutions and customer service categories*

**LITTLETON, Colo.** – November 1, 2007 – Time Warner Telecom Inc. (NASDAQ: TWTC), a leading provider of managed voice and data networking solutions for businesses, today announced it was awarded nine Retail Metro Carrier Excellence Awards from ATLANTIC-ACM, a leading telecommunications research consultancy. Awards were given based on feedback from business customers, who provided 3,000 individual carrier reviews as part of the 2007 Metro Carrier Report Card research.

“We have seen continued positive growth in businesses perceptions of Time Warner Telecom’s solutions and performance in the marketplace,” said Dr. Judy Reed Smith, ATLANTIC-ACM CEO. “From year to year there is always flux in the market place, but we have seen that Time Warner Telecom continues to deliver the kind of communications solutions and service after the sale that customers regard as valuable.”

Customers rated Time Warner Telecom’s services and products head and shoulders above the other CLECs, earning Time Warner Telecom the highest score in 9 out of 13 categories. The company received enterprise CLEC awards in the following categories: Enterprise Brand, Sales Reps, Provisioning, Network, Service Level Agreements (SLAs), Customer Service Integrated Access/PRI, Transport DSx-OCx, DIA, Metro Ethernet.

The awards are based on the results of ATLANTIC-ACM’s 2007 Metro Carrier Report Card, which evaluates the performance of metro carriers based on feedback from their business and wholesale customers. Customers rated carriers according to six service characteristics, including brand (reputation), sales representatives (knowledge, credibility, integrity, responsiveness, consultative ability and responsiveness), provisioning (installation and timeliness), network (reliability and SLAs), customer service (responsiveness, expertise, problem resolution, efficiency), billing (accuracy, dispute resolution, flexibility and timeliness).

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They also rated the quality and price/value of products, including local voice, integrated access, VoIP, local private line — DS1/DS3, local private line — OCn, IP VPN, IP/MPLS, DIA, Ethernet, SONET and metro wavelengths

“We are honored to receive these awards primarily because they reflect the way our customers perceive us,” said Graham Taylor, Senior Vice President Sales and Marketing for Time Warner Telecom. “Our goal is to work closely with our customers to deliver the right communications solutions for their business. From solutions such as Ethernet to optical circuits to personalized account representatives we value our customers and very much want to be a part of their success.”

#### **About Time Warner Telecom**

Time Warner Telecom Inc., headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP and security, to enterprise organizations and communications services companies throughout the U.S. As a leading provider of integrated and converged network solutions, Time Warner Telecom delivers customers overall economic value, quality, service, and improved business productivity. Please visit [www.twtelecom.com](http://www.twtelecom.com) for more information.

#### **About ATLANTIC-ACM**

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at [www.atlantic-acm.com](http://www.atlantic-acm.com).

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