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Direct Energy - US Home Services Installs Time Warner Telecom's MPLS Solution for Voice and Data Network

-- 10-state IP VPN capability enables delivery of high quality customer service--

DAYTON, Ohio – October 12, 2006 – Time Warner Telecom Inc. (NASDAQ: TWTC), a leading provider of managed voice and data networking solutions for businesses, today announced the successful installation of a 10-state, 23 location MPLS network for Direct Energy - US Home Services, a national provider of heating, air conditioning and plumbing services.

“Since we’ve deployed Time Warner Telecom’s MPLS VPN, we have seen dramatic results,” said Dirk Shatsby, Senior Network Engineer for Direct Energy – US Home Services. “The response time of our network has improved greatly and it’s this type of speed that enables us to both maintain our high levels of customer service and improve employee productivity.

“Network reliability is of paramount importance to our business,” said Shatsby. “All our network applications, including those that dispatch technicians to homes across the country, run through our central headquarters in Dayton. When we experienced network downtime with our previous provider, we were forced to locate and dispatch technicians manually, which negatively affected customer wait times.”

Time Warner Telecom’s MPLS network solution provides Direct Energy - US Home Services with fast, scalable and reliable last mile connectivity to replace the company’s existing frame relay network infrastructure. Specifically, Time Warner Telecom’s MPLS VPN solution connects Direct Energy’s headquarters with its 23 satellite locations across 10 states, providing the company with a scalable network that is fully-integrated and easy to manage.

In addition, Time Warner Telecom is deploying Ethernet Internet Services at Direct Energy Home Services Dayton headquarters and IP voice services to support the company’s voice requirements.

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“Our customers require flexibility and scalability,” said Tim Raffel, general manager for Time Warner Telecom in Dayton. “All of our solutions, including MPLS VPN, are designed to expand as the needs of the customer expand. Customers have the ability to make decisions based on what they require today, while having the capability to make changes and plan for the future.”

About Time Warner Telecom

Time Warner Telecom Inc., headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP and security, to enterprise organizations and communications services companies throughout the U.S. As a leading provider of integrated and converged network solutions, Time Warner Telecom delivers customers overall economic value, quality, service, and improved business productivity. Please visit www.twtelecom.com for more information.

About Direct Energy

Direct Energy is part of the Centrica group of companies, one of the largest retail energy providers in North America. In Ohio, Direct Energy serves more than 225,000 residential and commercial customers. The North American operations have grown to more than 5 million customer relationships. Globally, the Centrica group of companies is a leading provider of energy and other essential services with more than 34 million customer relationships. For more information, visit www.directenergy.com.

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